DTB | DIAMOND TRUST BANK

Account Opening Form

Individual

Account Number: | | | | | | | | | | | **Existing Base of Applicant:** | | | | | | | | | |

Branch **Date:** D D / M M / Y Y Y Y

Account Type

Account Name

Currency *(Please √ tick where applicable)* ☐ KES ☐ USD ☐ GBP ☐ Other *(Specify)*

Tell us about yourself

☐ *Male* ☐ *Female*

Name *as per identification document*

Nationality **KRA PIN**

ID/Passport No **Passport Expiry Date** D D / M M / Y Y Y Y

Date of Birth D D / M M / Y Y Y Y

How can we reach you?

Telephone No. **Telephone No.2** ***(If applicable)***

Email Address

Postal Address P.O.Box Postal Code

Town Country

Where do you live? *(Plot/Building/Road/Street)*

Town Country

Are you

☐ *Employed* ☐ *Self employed* ☐ *Student* ☐ *Other*

Name of institution

Designation

Physical address *(if different from above)*

Nature of business

Expected monthly income /

Deposit into account per month

Tell us your Tax Residence Details

Tax Residence Country **PIN/TIN/SSN**

Address

Are you a citizen of any country other than Kenya? ☐ *Yes* ☐ *No*

If yes, indicate the name of the country

Next of Kin

Name *(as per Identification document)*

ID/Passport No **Passport Expiry Date** D D / M M / Y Y Y Y

☐ *Other (Specify)* **Tel no.** **Email address**

What account facilities would you like? *(Please tick √ as applicable)*

☐ **Cheque Book** ☐ *25 Leaf* ☐ *100 Leaf*

Name to appear on your cheque book *(as per identification document)*

☐ **Debit Card** **Daily Limit** ☐ *Shs 70,000* ☐ ***Other***

Name to appear on your card *(as per identification document)*

Which branch would you like to collect your Cheque Book and/or Debit Card?

E-Statements

Email address *(if different from above)*

I want to receive statements ☐ *Daily* ☐ *Weekly* ☐ *Monthly*

Mobile Banking

Do you want to register for Mobile Banking ☐ Yes *(please fill below)* ☐ No

Mobile No. to register

I want the following notifications

☐ *Credit Alerts* ☐ *Weekly Balance* ☐ *Loan Instalment Due* ☐ *Overdrawn Account*

☐ *Daily Balance* ☐ *Monthly Balance*

☐ *Notify me only of transactions above the value of*

***Charges apply** *(please enquire for details)*

Person who has been entrusted with a prominent public function in a country or jurisdiction

1. **Are you a politically exposed person (PEP*)?** ☐ Yes ☐ No
2. **Are you associated with any politically exposed person** ☐ Yes ☐ No

***PEP:** *Members of the cabinet; Senior executives of a state owned corporation; Political party official; Senior military officials and other members of the disciplined forces; members of judiciary, senior state officers, Senior officials of internal organizations; Senior public officials; Any immediate family member or close business associate of a person referred above.*

Signature mandate

This Account Opening Form incorporates and is subject to General Terms and Conditions as though they were set out in full in this application. The General Terms and Conditions can be accessed, read and printed from www.dtbk.dtbafrica.com
By signing this Account Opening Form, you acknowledge to have read and understood the General Terms and Conditions (as amended from time to time) and agree that the General Terms and Conditions apply to the above requested account service(s).

☐ **I have read and understood the Bank's General Terms and Conditions.**

If you agree, the Bank may use and share relevant information about you, your transactions and your relationships with the DTB Group, to give you information about products, services and promotions available from members of the DTB Group and selected third parties which may interest you by post, telephone, electronic and other means. Each of such communication shall have an opt-out provision should you wish to discontinue further marketing communication. Please tick box below if you wish to receive such information:

☐ **I agree to receive information about products, services and promotions from the Bank.**

Full Name

ID/Passport No.

Signature

Attach passport size photo

Date

D D / M M / Y Y Y Y

For bank use only

Account canvassed by	
Signature	
Account opened by	
Account authorised by Name	
Signature	

Privacy Notice

1. Overview

This section gives an overview of how we (Diamond Trust Bank Kenya Limited) collect and use Customer Information (as defined below). Further information on this Privacy Notice can be found on our Privacy Policy published on our website www.dtbk.dtbafrica.com or by contacting us on +(254) 719 031 000 or on dpo@dtbafrica.com. In this section:

a) Connected Person" means any person or entity with whom a customer has a connection relevant to their relationship with us and whose information is received by us either directly or otherwise, in connection with the provision of services by us. Examples include the director(s) or shareholder(s) of a company account, guarantor, recipient of a payment, anyone who operates an account with a customer or anyone entitled to the money in an account.

b) "Customer Information" means the Personal Data and confidential information of a customer or that of a Connected Person and includes all the details that we hold or collect on a customer, directly or otherwise, the customer's transactions, financial information, interactions and dealings with the us and information collected through use of our website, cookies and electronic banking services.

c) "Personal Data" means any information relating to an individual from which they can be identified.

2. Collection of Your Personal Data

2.1 We collect your Customer Information either directly from you or indirectly from other DTB Group companies, connected persons, credit reference agencies, public domains or when we generate it ourselves.

2.2 You shall be responsible for informing the Bank in writing of any changes to your Customer Information provided to us promptly upon the change.

2.3 If you provide us with Customer Information of another person, you will ensure that you have the consent of that other person to disclose their information.

3. Purpose of Collection

3.1 We collect and processes Customer Information to, amongst others: meet our legal and regulatory obligations; enter into or perform a contract with you; for our legitimate business interest having regard to your rights and freedoms; or where you consent to it.

3.2 We may not be able to provide the products or services requested if you fail to provide us with the Customer Information required and the collection and processing of the personal data by us is necessary for either: compliance with our legal obligations; or performance of a contract entered with you.

4. Processing of Customer Information

4.1 We will process your Customer Information to:

a) make any enquiries considered necessary and appropriate for the purpose of evaluating this application;

b) verify your identity;

c) carry out you instructions;

d) improve our products and services;

e) meet our compliance obligations in respect to Laws, international guidance and internal policies or procedures;

f) perform financial crime risk management activities relating to the detection, investigation and prevention of financial crime.

g) collect any money owed to us;

h) perform credit checks and obtain or provide credit references;

i) enforce or defend our rights;

j) for our internal operational requirements including, for example, product development, insurance, audit and credit and risk management; and

k) offer any other products or services that we believe may benefit you unless you ask us not to.

4.2 We may use automated systems to assist in making credit decisions as well as carrying out financial crime risk management activities. There will be human intervention in case of any adverse effects on you.

5. Sharing of your Information

We shall not without your prior consent, disclose any of your Customer Information to any other third party other than in the following circumstances:

a) to any regulator or tax authority as required by law;

b) pursuant to any orders of a competent court, tribunal or authority (including an authority investigating an offence);

c) to any credit reference bureau or credit reference agency, rating agency, insurer or insurance broker;

d) to our professional advisors, service providers or independent contractors, or agents of such parties, such as debt collection agencies, data processing firms and or correspondent banks, who are under a duty of confidentiality;

e) to our agents, associates or subsidiary companies (DTB Group) for the purpose of lending and/or with the aim of developing new products and improving services and benefits to you with the understanding that information will be kept confidential;

f) to anyone to whom we may transfer our rights to under this agreement; and

g) to anyone where we are legally or contractually compelled to or if it is in the public's interest to disclose such information.

6. Customer Rights

You have a right to, amongst others: access your Personal Data in our custody; object to or restrict the processing of your Personal Data; and correction and/or deletion of false or misleading Personal Data about you.

7. Information about Products, Services and Promotions

If you agree, we may use and share relevant information about you, your transactions and your relationships with the DTB Group, to give you information about products, services and promotions available from members of the DTB Group and selected third parties which may interest you by post, telephone, electronic and other means. Each of such communication shall have an opt-out provision should you wish to discontinue further marketing communication. Please tick box below if you wish to receive such information:

☐ **I have read and understood the Bank's Privacy Notice.**