

DTB TARIFF GUIDE

All charges are subject to applicable tax

As of February 2025

ACCOUNT SERVICES (LOCAL CURRENCY)

CHEQUE SERVICES

• Kenya Shillings cheque book	
- 25 leaves	Kshs. 375
- 100 leaves	Kshs. 1,500
• Counter Cheques (Per cheque leaf)	Kshs.400
• Stop Payment per cheque book series	Kshs.400 per cheque leaf Ksh.1,000 per continuous series
• Retrieval of Old Cheques/Withdrawal Slips/Deposit Slips	Kshs. 1,050
• Cheque returned by other banks (Inward unpaid) - per item	Kshs. 500
• Inward Direct Debits	Kshs. 150
• Cheque Status - Mobile Banking	Kshs. 15

CASH HANDLING

• Bulk Cash handling deposits	0.25%(over Kshs. 1 Million per day)
• Bulk Cash handling withdrawals	0.25%(over Kshs. 1 Million per day)
• Over the Counter Withdrawal below Ksh.35,000	Kshs. 300
• Over the Counter Withdrawal above Ksh.35,000 but less than Ksh.1 million	Kshs. 200

STATEMENTS

• Periodic scheduled statements	Free
• Interim statement Print- current year	Kshs.100 per page – max. Ksh.2.500
• E-statements	Kshs.25 per customized & ad hoc e-statement
• Paper statement - postage	As per courier charges plus Ksh.50
• Statements – previous year (plus Kshs 100 for each additional page)	Kshs. 200
• ATM mini statements	Free
• Statement certification	Kshs. 1,000

CLEARING

• Cheque returned by us (Outward unpaid) - per item "Refer to drawer"	Kshs.2,400
• "Effects not cleared"	Kshs.2,400
• "Technical reasons"	Kshs. 700
• Cheque returned by other banks (Inward unpaid)- per item	Kshs. 250

TRANSFERS (LEDGER FEE APPLY)

• Internal funds transfers - Manual	Kshs. 100
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OTHERS

• Certificate of balance	Kshs. 500
• Audit confirmation/ reports	Kshs. 500
• Investigation/query - per item (cheques/deposits and withdrawal slips)	Kshs. 500
• Transaction fee on current account- per entry	Kshs. 30
• Account closure	Free
• Tax & Government Agency Payments -Manual	Kshs. 200
• Tax & Government Agency Payments -Online & Mobile	Kshs. 100
• Bill Payments - Manual	Kshs. 50

MINIMUM BALANCE

• DTB Titan Account	Kshs. 50,000
• DTB Elite Account	Kshs. 5,000

MONTHLY FEE

• DTB Titan Account	Kshs. 2,000
• DTB Elite Account	Kshs. 750

ALERTS

• Debit Alerts	Free
• Other SMS Alerts	Ksh. 200 per month (optional)

ONLINE AND MOBILE BANKING

• Internal Funds Transfer	Kshs. 30
• Bill Payments	Kshs. 30
• Electronic Funds Transfer (EFT)	Kshs. 100

BANK ACCOUNT TO MOBILE MONEY WALLET CHARGES

Transaction Bands by Amount (KES)	Fee (KES)
1 - 100	FREE
101 - 500	11
501 - 1,000	15
1,001 - 1,500	18
1,501 - 2,500	25
2,501 - 3,500	35
3,501 - 5,000	47
5,001 - 7,500	57
7,501 - 20,000	67
20,001 - 250,000	70

*Deposits from any DTB Paybill into DTB accounts will be subject to mobile network operator charges

ACCOUNT SERVICES (FOREIGN CURRENCY)

CHEQUE SERVICES

• Foreign currency cheque book	
- 25 leaves	USD. 5
- 100 leaves	USD. 20
• Counter cheques - per cheque	USD. 4
• Stop payment - per cheque	USD. 5

CASH HANDLING

• Foreign currency cash handling	
- Deposit	0.25%(Over USD 5,000 or equivalent in a day)
- Withdrawal	0.25%(Over USD 5,000 or equivalent in a day)

STATEMENTS

• Periodic scheduled statements	Free
• Interim statement	Free
- Current year	USD. 5
- Previous year	Kshs.25 equivalent per customized and ad hoc e-statement
- E-statements	

CLEARING

• Domestic foreign currency cheque clearing	Free
• Cheque returned by us (outward unpaid) - per item "Refer to drawer"	USD. 30
• "Effects not cleared"	USD. 30
• "Technical reasons"	USD. 8
• Cheque returned by other banks (Inward unpaid) - per item	USD. 3

TRANSFERS (LEDGER FEE APPLY)

• Internal transfers	Free
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OTHERS

• Certificate of balance	USD. 5
• Audit confirmation / reports	USD. 5
• Investigation /query – per item (cheques/deposits and withdrawal slips)	USD. 5

LETTERS OF CREDIT

IMPORT LETTERS OF CREDIT

• Opening commission (per quarter or part thereof)	0.50% (min Kshs. 3,000) chargeable upfront
• Acceptance commission (per quarter)	Kshs. 500
• LC Settlement commission - Document taken up	0.25% (min Kshs. 1,500)
• LC Amendment commission	0.25% (min Kshs. 3,000)
• SWIFT charge for LC opening	Kshs. 1,500
• SWIFT charge for other messages / amendments	Kshs. 4,000
• Cancellation	Kshs. 1,500
• Postage Charge	Kshs. 1,500 plus correspondent bank charges

EXPORT LETTERS OF CREDIT

• Advising commission	Kshs. 1,500
• Confirmation commission (per quarter or part thereof)	0.25% (min of Kshs. 1,500) plus advising commission
• Negotiating bills under an export LC -(per quarter or part thereof)	0.25% (min of Kshs. 2,000)
• Reimbursement claim paid	0.125% (min Kshs. 2,000)

OTHER SERVICES

• Courier charges	
- Local	Kshs. 500
- Foreign	Kshs. 3,000
• Tracer (each additional at Kshs. 500)	Free

LOCAL REMITTANCES

INWARD

• Incoming Electronic Funds Transfer (EFT)	Free
• Incoming RTGS* Transfer	Kshs. 1,000

OUTWARD

• Outgoing Electronic Funds Transfer (EFT)	Kshs. 500
• Outgoing RTGS* Transfer	Kshs. 500

BANKER'S CHEQUES

• Banker's cheque	
- Customers	Kshs. 400
• Repurchase of banker's cheque	Free
• Replacement of banker's cheque	Kshs. 400
• Indemnity signed on lost banker's cheque	Free

STANDING INSTRUCTIONS

• Set – up	Kshs. 250
• Processing	
- Internal	Kshs. 30
- External	Kshs. 500
• Stop standing order instructions	Kshs. 400
• Unpaid standing instructions (insufficient funds - per instruction)	Kshs. 2,400
• Amendment	Kshs. 250

COLLECTIONS

• Bills for collection	0.25% (min Kshs. 2,000)
• Treasury bills handling	0.10% (min Kshs. 2,500, max Kshs. 5,000)

INTERNATIONAL REMITTANCES

INWARD

• Incoming Swift Transfers	Kshs. 500
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OUTWARD

• Outgoing Swift Transfers	Kshs. 1,500 (Indian Rupee, Kshs. 700 (correspondent bank charges may apply)
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BANKER'S CHEQUES

• Domestic FCY banker's cheque/foreign drafts	
- Customers	Kshs. 500

GUARANTEES (Local & International)

• Bonds and guarantees (per quarter or part thereof)	0.50% (min Kshs. 2,500) chargeable upfront
• Bonds and guarantees with 100% cash cover (per quarter or part thereof)	0.25% (min Kshs. 2,500) chargeable upfront

COLLECTIONS

OUTWARD COLLECTIONS

• Foreign currency cheque	
-International	0.25% (min USD 6.50, max USD 50) plus courier charges
-Local	Kshs. 500
• Export bills	0.25% (min USD. 35, max USD. 150) plus courier charges

INWARD COLLECTIONS

• Foreign currency cheque (received from local/foreign banks)	Kshs. 500
• Import bills (DP/DA) - Handling charges	SWIFT Charge: Kshs. 1,500 (plus comission)

PURCHASES / DISCOUNTS

• Foreign currency cheque	0.50% (min USD. 6.5) plus courier charge
• Export bills	0.50% (min USD. 6.5) plus courier charge

*Interest will be charged on unpaid cheque/ bill older than 15 days.

CARDS

MASTERCARD DEBIT CARD

• New card issuance	Kshs. 500
• Replacement of card	Kshs. 600
• Captured card fee	Free
• Cash withdrawal – DTB ATM per withdrawal	Kshs. 30
• Cash withdrawal – Pesa Point/Kenswitch ATM per withdrawal	Kshs. 70
• Cash withdrawal non-DTB ATM per withdrawal	Kshs. 200
• Debit card transactions at merchant outlets	Free
• Retrieval of CCTV recordings	Kshs. 3,000

MASTERCARD WORLD REWARD CREDIT CARD

Annual fees	Kshs 8,000	Cash advance	5% of amount withdrawn
Additional card	Kshs 4,000	late fees	5% of minimum due
Replacement	Kshs 600	Excess fee	5% of excess amount
Interest	3.5% per month	Credit life assurance fee	0.5% of credit limit

MASTERCARD PLATINUM CREDIT CARD

Annual fees	Kshs 5,000	Cash advance	5% of amount withdrawn
Additional card	Kshs 2,500 (waived)	late fees	5% of minimum due
Replacement	Kshs 1,000	Excess fee	5% of excess amount
Interest	3.5% per month	Credit life assurance fee	0.5% of credit limit

MASTERCARD PREPAID CARD

New Card Issuance	Kshs 600
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PESA LINK

Brand amount	Customer charge amount
0-500	Zero
501-5,000	70/-
5,001-100,000	85/-
10,001-100,000	110/-
100,001-999,999	130/-

MASTERCARD PREPAID CARD

New Card Issuance	Kshs 600
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CREDIT FACILITIES

Overdrafts	Commitment fee's	2% One off
Term Loans	Appraisal fee's	2% on appraisal,1% on every anniversary
Hire Purchase	Appraisal fee's	2% on appraisal, 1% on every anniversary
		Options Fee's Kes 2,000/
		2% on appraisal, 1% on every anniversary
Mortgage	Appraisal fee's	
IPF	Prevailing Bank Rate	
Lease	Appraisal fee's	2% on appraisal, 1% on every anniversary
Bills Discounting	Commission	2% Commission p.a
Interest Rate	Prevailing Bank Rate	500/ per instrument
DTB Weza	Facilitation fee	7% on appraisal, roll over fee 7% on outstanding amount
DTB Inua	Appraisal fee 7%	

DTB

DIAMOND
TRUST
BANK

Bank with us. Bank on us.

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