

Kenya Airways Mastercard Campaign Frequently Asked Questions (FAQ's)

1. Which Promo Code must be used to secure the 15% discount?

Promo Code: MASTERCARD

2. What is the booking period for this promo code?

Sales Validity applies for bookings from 1st June 2023 up to 30th June 2023.

3. What is the Travel Validity using the promo Code?

Travel period includes period starting from 1st June 2023 up to 30th December 2023 (excluding 24th and 25th December 2023).

Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide.

4. What type of Journey qualify for the discount?

The discount is applicable for One-Way, Return Journey and Multicity Journey. For multicity journey booking the promo code MASTERCARD must be inserted at the payment page for the discount to apply.

5. Does discounts include Economy & Business Class.

Yes, discounts apply to both Business & Economy Class to/from Kenya Airways Network.

6. What are the general fare rules?

Discounted fares follow published fare rules & booking classes at time of purchase and are subject to change at any time prior to ticketing.

7. What destinations are included in this offer?

All Kenya Airways destinations with direct flights. Discounts apply on all KQ operated flights excluding code share flights.

8. Who is eligible for this offer?

All Mastercard holders worldwide. Family members & companion must book and travel with Mastercard Customer to qualify for the discount. Family member and/or companion must be booked in same reservation as Mastercard customer and will not be accepted on a separate booking. Kenya Airways reserves the right to do random verification at the check-in counter.

9. Where can I purchase this offer?

Booking must be ticketed via the Kenya Airways Mastercard campaign link [here](#), or Kenya Airways sales office worldwide. Promo Code, MASTERCARD must be used at time of booking for discounts to apply.

10. Does offer have any blackout periods?

Yes, Travel blackout applies on 24th and 25th December 2023.

11. Can I use this deal to purchase baggage, economy comfort or lounge access?

No, the deal only applies to normal tickets.

12. Where do we obtain further information about this deal?

Please refer to the Kenya Airways Mastercard campaign URL address [here](#).

13. What would happen if I decided to change my ticket after the campaign period is closed?

Market fare penalties, applicable fare difference, and change fees will apply for any changes made to the tickets outside the campaign purchase period.